



DBQ-19BBA508

Seat No. _____

B. B. A. (Sem. V) (W.E.F. 2019) Examination

June - 2022

Management of Industrial Relations (HR Group)

Time : $2\frac{1}{2}$ Hours]

[Total Marks : 70

Instructions : (1) Attempt any Four questions.
(2) All questions carry equal marks.

- 1 (a) Explain the term Industrial Relations. Discuss the various approaches to Industrial relations. **10**
(b) Write a note on globalization and Industrial relations. **7.5**
- 2 Explain the concept of Industrial Relations and discuss its objectives. Also suggest measures to improve industrial relations. **17.5**
- 3 Define the term Industrial Disputes. Discuss the various statutory and voluntary measures to settle industrial disputes. **17.5**
- 4 What are the causes of industrial disputes ? Classify the various forms of industrial disputes and also explain its effects. **17.5**
- 5 Write short notes : **17.5**
(a) Shop Councils
(b) Employee empowerment.
- 6 Write short notes on : **17.5**
(a) Forms of Workers Participation in management.
(b) The working of quality circles.
- 7 What do you understand by collective bargaining ? Discuss the principles of collective bargaining and its various forms. **17.5**
- 8 What is trade union ? What are the functions of a trade union ? Enumerate the problems faced by trade unions in India. **17.5**